



NZSG Course Refund Policy

Thank you for selecting a New Zealand Society of Gastroenterology course. We are excited to be offering you this educational opportunity. We understand from the time you book the course to the day it commences your circumstances may change making it necessary for you to for you to withdraw. NZSG offers the following refund policy for courses.

Substitution by Delegate

Due to the nature of the courses provided by NZSG substitution is not available unless noted within the description of the course.

Withdrawal by Delegate

1. Cancellations must be received in writing to office@nzsg.org.nz containing the delegates' name, name and date of the course, and request. The following refund is available:
 - a. A five week plus notice period full refund
 - b. A four to five week notice period 75% refund
 - c. A three to four week notice period 50% refund
 - d. Three weeks or less notice period No refund will be granted ⁽¹⁾
 - e. Failure to attend No refund will be granted ⁽¹⁾
2. A refund is provided to a nominated bank account within 15 days of withdrawal receipt. ⁽²⁾

Amendments/Cancellation by NZSG

1. Should NZSG cancel the course, or after your enrolment, change the date for any reason we offer a full refund.
2. In the event NZSG cancels a course they accept no responsibility for the cost of travel, accommodation or other costs incurred by the attendee.
3. NZSG reserves the right to modify the programme up to the day of the course. NZSG takes every precaution to ensure the programme content remains relevant. However, NZSG may need to modify the structure, venue, or facilitator due to unforeseen circumstances. Pursuant to this policy the course will be held, and no refund will be given should a delegate choose not to attend.
 1. In the event a delegate wishes to withdrawal due to an emergency after the cutoff above and believe special circumstances should be considered they may request a refund by writing to office@nzsg.org.nz ensuring proof of circumstance is include (i.e., medical certificate). Please note a refund is at the discretion of the NZSG Executive.
 2. A nominated bank account for a refund must be sent to finance@nzsg.org.nz with verification of account. (i.e., screenshot of online bank with name and account visible.)